Getting Started with CSCU Online

		Community Service Credit Union
CSCU Online		a)
Secure Log On Your Security Image vil appearthere Not Exclude? Enroll Today1	You are about to enter a restricted area, accessible only by authorized Community Service Cre this site shall be prosecuted to the fullest extent. To help further protect your online account, • <u>Choose a strong password</u> - Strong passwords are at least 8 characters in length, alphanume character. • <u>Security Software</u> - Anti-Virus, spyway, and malware are critical components in helping to pr updated for maximum protections. • <u>Public Access Computers</u> - Computers accessible to the public may be infected with viruses information should never be stored on a public computer.	dit Union members. Any unauthorized access to please consider the following: eric, case sensitive and contain at least one special rotect your compute. Be sure to keep these programs and/or malicious software. Passwords and personal
	Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government National Credit Union Administration, a U.S. Government Agency	🖉 💽 🔕 🌏 🤅 Best viewed in 1280x1024 resoluti

New members will need to click on Not Enrolled? Enroll Today!

Complete the Enrollment Application and click 'Apply.' An email will be sent to the address provided with a token. Click on the token (link) to be redirected back to CSCU Online.

Enrollment Application 🗧 🖻			
If information provided i have immediate access. password.	natches an existing account on our system, an account will be created and yo Please note, you must be able to access the email address provided to obtain	u will I your	
Member number	180		
Last Name	Account		
Zip Code	77342		
Email	Ishotwell@cscutx.com		
Birthdate (mm/dd/yyyy)	01/01/1960		
SSN (Last 4 Digits)	8888		
	Apply Cancel		
Token Clai	m 🖶		
To confirm your identity, please answer the following questions: Member Number SSN (Last 4 Digits)			
	Continue Close		

Token Claim	8 💌
Your Password has set. Please use the follo to access your account. Your Password: 2q?Es!S7Z5 You will be prompted to change your passw first login.	owing password vord after your Close
CSCU Online	



Enter Member Number and last 4 digits of SSN.

A temporary password will be issued.

Enter Login ID (Member Number) and Password.

Choose a password. CSCU Online will tell you if the password meets the minimum requirements (Excellent) or if it doesn't (Weak). Passwords must be at least 8 characters long, alphanumeric, contain upper and lower case characters and a special character.

Fill out the MFA Enrollment information: Secret Phrase, 3 security questions, and email address.

The computer will NOT be recognized at first log in attempt. Select questions and continue.

Answer the question. CHECK REGISTER THIS PC. Continue. Be sure to check 'Register this PC' before clicking continue or else you will be forced to prove your identity at next login.

Enter password and click Login.

The CSCU Online Disclosure will pop up and will have to be accepted before the site can be accessed.

CSCU Online Secure Log On

Your password has expired and needs to be cha	anged			
New Password	Excellent			
Re-Type New Password	Weak			
Continue Cancel				
Password Policy				
- Must be at least 8 characters long				
- Must have at least one letter				
- Must have at least one number				
- Must have both upper and lower case charact	ters			
- Must have at least one special character (1@)	\$%^&*-+?)			

	-					
Multi-Factor Authentication Enrollment	Multi-Factor Authentication Enrollment 🗧 💌					
Multi-Factor Enrollment An image has been randomly assigned to your user account						
Enter a secret phrase Aug 1954 (Must be 3-16 characters)						
Question One What is your maternal grandfather's first name?						
Question Two What is your paternal grandmother's first name?						
Answer CSCU						
Question Three						
In what city was your mother born? (Enter full name of city only) Answer CSCU	~					
Email Address Ishotwell@cscutx.com						
Continue	Can	cel				

CSCU Online

Secure Log On We are unable to recognize the computer you are signing in from. To protect your online account, we need to verify your identity. Please choose one of the authentication options listed below. © Questions © E-Mail





CSCU Online		
Secure Log On		
Aug 1954	Login ID: Password:	••• Login Login as a different user Forgot your password?